

# DFAS

*Information and Technology Team  
Relationships  
May, 2001*

**Director for Information and Technology/CIO  
Audrey Y. Davis**

**Director for Technology Services Organization/CTO  
William G. Head**



## *Outline*

- Information and Technology (I&T) Team
- Enterprise Perspective of I&T Relationship
- I&T Focus Areas
- I&T Relationship Model
- Conclusion



# *The Information and Technology Team*

## **CIO**

*Are we doing the right things?*

*Do we have the right game plan?*

*Are we appropriately managing and evolving our information and knowledge assets?*

## **The I&T Team**



## **CTO**

*Are we doing things right?*

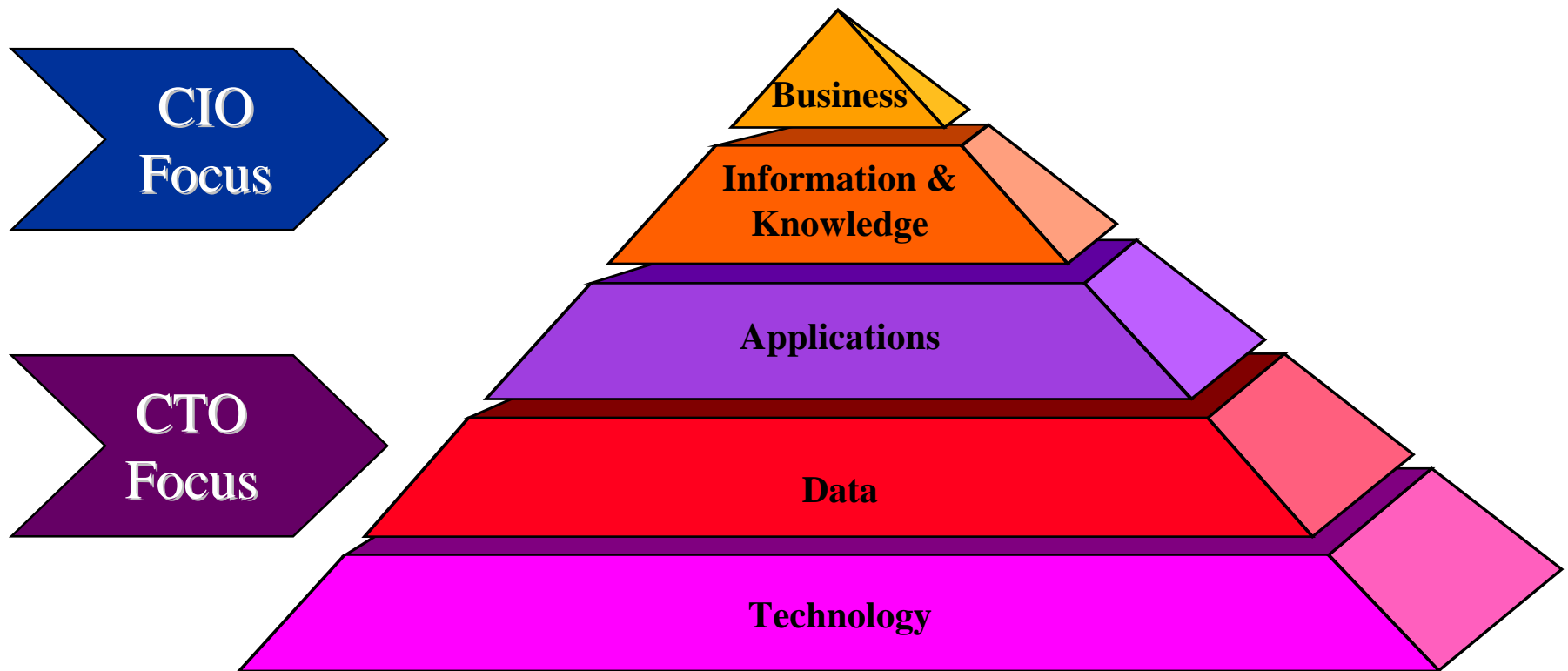
*Are we executing the game plan?*

*Are we appropriately managing and evolving our technology assets?*

***The Information and Technology Team enables mission success through the effective and efficient use of IM/IT.***



# *Enterprise Perspective of I&T Relationship*





## *DFAS Strategic Direction*

### **Vision**

As our customers' innovative financial advisor, we shall be world-class provider of finance and accounting services, providing the best value to our customers

### **Strategy**

<b>Customers --</b>	Be the trusted agent and best value for our customers in providing innovative solutions and in our delivery of products and services.
<b>Quality --</b>	Focus our workforce on building quality into all our products and services.
<b>Systems &amp; Processes --</b>	Deliver the right business solutions on time and within budget.
<b>People --</b>	Transition the Agency to a team-based, multi-skilled workforce

### **Information Management (IM) Strategic Initiatives**

<b>SI#1 --</b> <i>Enterprise Architecture and Information Management (IM)</i>	<b>SI#4 --</b> <i>Systems Migration, Modernization, &amp; Integration</i>
<b>SI#2 --</b> <i>IM Modernization Portfolio</i>	<b>SI#5 --</b> <i>Software Acquisition and Engineering</i>
<b>SI#3 --</b> <i>DFAS Corporate Information Infrastructure Common Environment (DCII-CE)</i>	<b>SI#6 --</b> <i>IM Operations</i>



## *I&T Focus Areas*

- **I&T Focus Areas are derived from the following:**
  - Industry Models (e.g., Gartner)
  - e-Business (e-Gov)
  - DoD Information Management (IM) Strategic Plan
  - Information Technology Management Reform Act of 1996 (ITMRA)
  - Other Federal and DoD guidance (e.g., FMR, C3I, CFO, JCS)
- **Focus Areas are Grouped By Balanced Scorecard Perspectives**

### **Customer**

- **User/Customer**

### **Financial**

- **Accountability**

### **Learning & Growth**

- **People/Organization**

*The I&T Team  
responsibilities are  
primarily  
associated with  
internal processes.*

### **Internal**

- **Planning/Policy**
- **Process**
- **Architecture**
- **Information and Knowledge Management**
- **Operations**
- **Infrastructure**
- **Information Assurance (IA)**
- **Acquisition/ Development/ Life Cycle Mgmt.**
- **Technology Innovation**

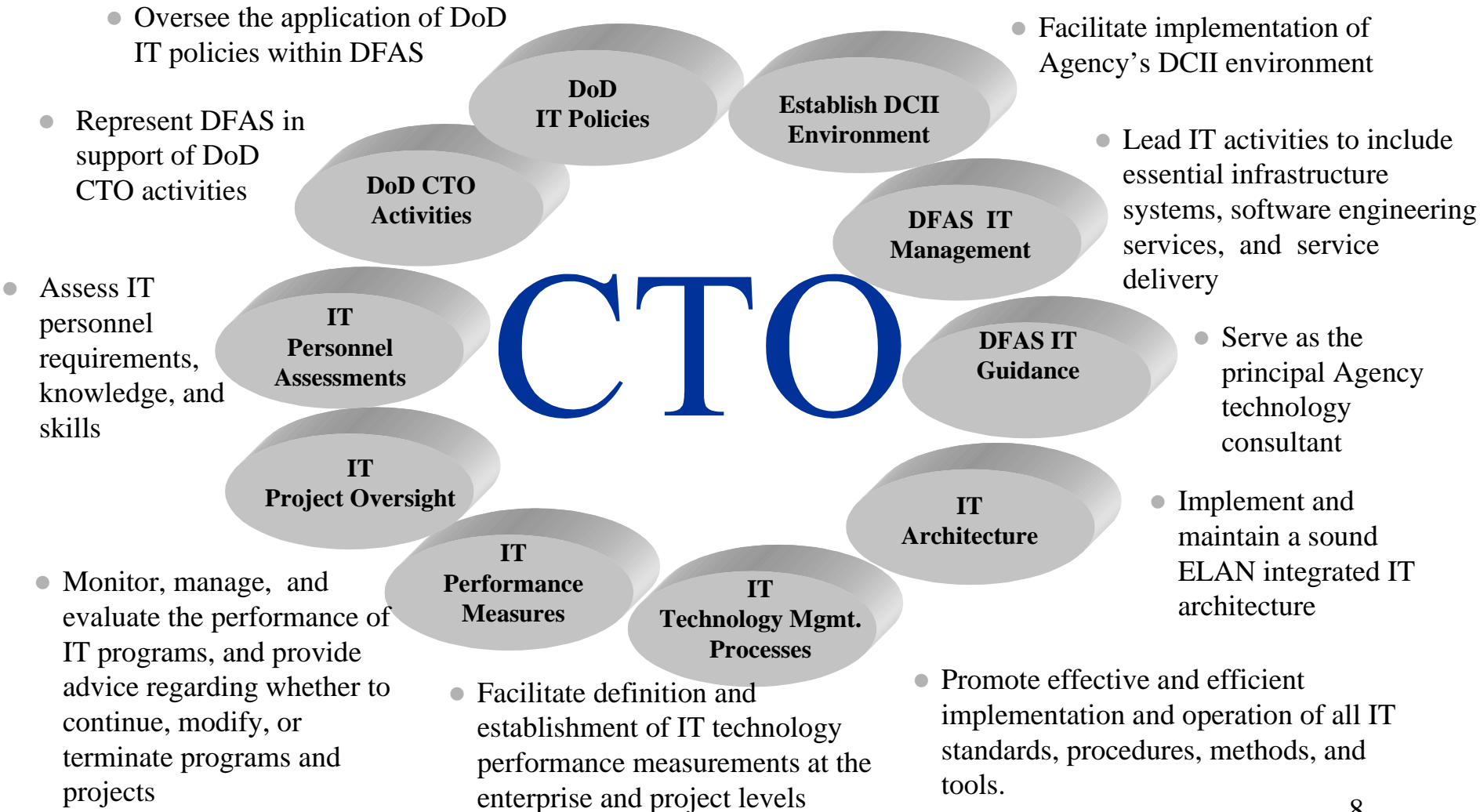


## *DFAS CIO Responsibilities*



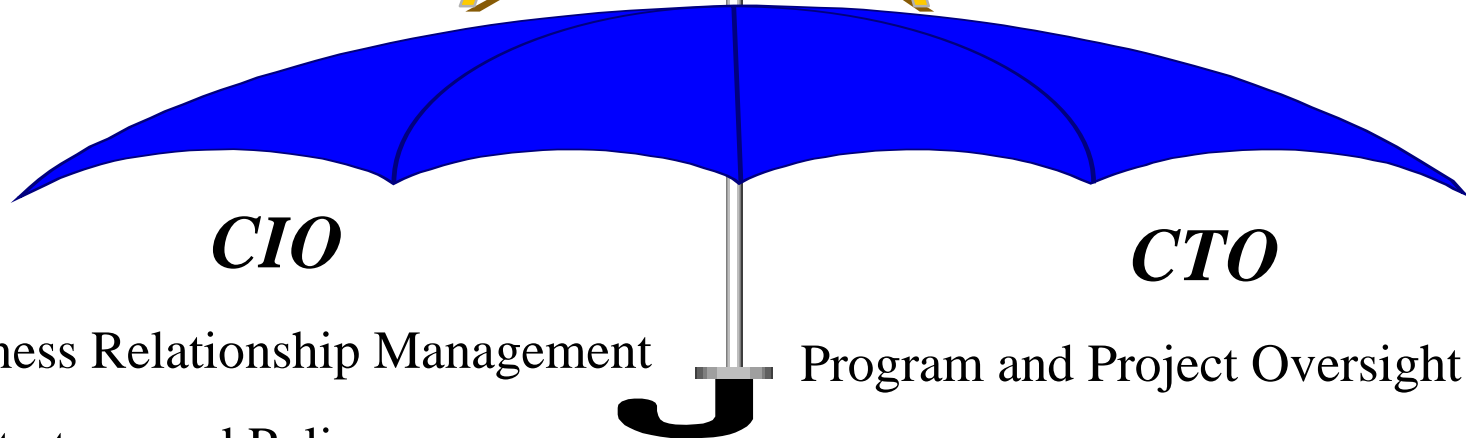


## *DFAS CTO Responsibilities*





### *A Corporate Perspective*



***CIO***

Business Relationship Management

IM Strategy and Policy  
Development

IM Performance Management

- Business Initiatives
- Enterprise Programs

***CTO***

Program and Project Oversight

IT Strategy Implementation

IT Operations Management

- Infrastructure
- Software Engineering
- Service Delivery